

Presidents Report

In the last year, the space has moved forwards in leaps and bounds:

A lot of the following was spearheaded and managed by myself and the exec and a huge amount of members who have stepped up to get involved and help. I am going to just mention the current projects by name so this part of the report stays short:

- WADing
- Clearly increased membership numbers significantly 120ish to 170ish == 30% increase. HSBNE was stuck at 120ish for years.
- We did manuals and msds for each cause area
- The wiki machine template has been a success
- We have improved the landlord's relationship hugely, mostly due to communication efforts by myself. A bunch of ongoing issues have been resolved and/or clarified.
- We have and continue to manage all the upcoming site works and influence them as much as possible to our advantage. We will have more workshop space as a result
- We have improved our relationships with the other tenants on site
- We have achieved full electrical coverage for the site, which was a huge amount of work. Line diagram, hot water restored, new circuit board in main building, restoring Craftpunk power, bringing more power online for the YAG and CNC, and getting all Metalshop and Woodshop machines able to be plugged in and used.
- All new lighting in the workshops, thanks to the massive help of Beau
- Promoted the reorganization of the metalshop so it's hugely more usable
- The grinding/welding area is going up next week
- We now have materials storage racks
- We brought in professional help in to fix machinery, and to the point where volunteers can maintain it
- We have cleared large amounts of refuse off site, we have thrown out nearly 5 tons of stuff, and have promoted the use of specialist bins to improve the site and how wastage is disposed of.
- We have made it through covid-19
- Divipay continues to be a big win for the organisation getting projects unstuck and

flowing.

- We are changing from causes which was not working for anyone to the new teams system, we think this will reduce single-leader burnout and solves issues in the previous causes system
- We are hugely improving our accounting and record keeping with profit and loss statements and the capex sheet.
- We have improved a lot of the executive documentation and how to do things.
- There has been a huge amount of work taking the new induction process online, and the huge amount of work to make the new member process online.
- There have been grants: we applied for 68k in grants, got 30k
 1. 35k Community Gambling Benefit Fund we didn't get due to oversubscription, but we have reapplied
 2. 20k Hackerspace has been successfully acquitted
 3. 10k Lord Mayor's has been successfully acquitted
 4. 1k Brisbane Airport grant has been applied to
 5. 3k RACQ grant has been applied to
- Huge amount of work sourcing and importing the BECNC which cut its first member projects on the weekend.
- Managed the huge donation of furniture from the Kingsford Smith Drive project
- We planned and enabled the rearrangement of Digifab and Craftpunk and Electronics to improve everyone's areas
- Promoted and actioned (Thanks to Eris) the asset register and the electrical testing and tagging onsite
- We are becoming a model for other hackerspaces, lots of other hackerspaces copy our processes, policies and are now starting to implement our software (MM) and interlocks etc.

Next year, we have another set of problems to tackle and solve:

- We are on the cusp of the site upgrades, promised for 2+ years, we are looking forward to working with the builders and CBRE to facilitate this project finally happening.
- The new member onboarding process and online induction will go online very soon.
- Continue to support the transition of causes to teams, with metalshop being the canary in the coalmine and already doing great things

- Continue to grow our membership base in a number of ways:
 1. Promoting WAD and having functional working areas
 2. Working to improve online inductions to help free up volunteer time and get new people up to speed
 3. Start to push post site changes on social media
 4. Start to pursue classes at hsbne more strongly post site upgrades
 5. Explore diversifying our revenue streams outside our main ones of membership and grants. 6 pillars of fundraising.
- Continue to improve our accounting and book keeping and reporting ability so we have better control and visibility over our cashflow.
- Continue to explore relationships with organisations like tafe, and how that may benefit us in future.
- Generally continue to improve documentation, such as an access policy.
- Support and grow the volunteer base within the teams structure, looking to double the amount of engaged volunteers.
- Facilitating the continued online learning platform for inductions.

Summary Statement

Our ultimate goal is to continue to document things and provide productive structure so that we can grow sustainably. We want to provide support and recognition for our volunteers, grow our membership, and leverage our 200k+ assets on site, so that the group has a solid and predictable future with strong cash flow which will give us the security we need in the future to continue the best version of the group.